READ ME!

King's is home to many participatory research projects that have been developed and delivered with experts by experience. This booklet contains case studies of 5 projects, which received a Participatory Research Seed Fund from the Impact and Engagement Services team at King's.

(RESTAR) project The Regulating Emotions-Strengthening Adolescent Resilience

CORE PROJECT TEAM:

Dorian Poulton, Luke Harvey-Nguyen, Amber Johnson, Issy Jackson, Jordan Altimimi, Tiegan Boyens, Maciej Matejko, Steve Lukito, Myrofora Kakoulidou, Eloise Funnell, Susie Chandler, Sylvan Baker, Lauren Low, Georgia Pavlopoulou, Edmund Sonuga-Barke.

*Members of the RE-STAR Youth Researcher Panel

THE PROJECT:

The Regulating Emotions-Strengthening Adolescent Resilience (RE-STAR) is an interdisciplinary research programme at King's College London that aims to cut the risk of depression in adolescents with autistic and ADHD traits. Work with neurodivergent young people co-researchers (members of our Young Researcher Panel or Y-RP) has been at the heart of programme as they shape our research throughout, from the co-definition of research aims to the co-design, co-delivery, co-analysis and co-dissemination of findings and outputs. Quotes/Reflection from the Y-RP members on why they joined **RE-STAR:**

• "What I want to get out of this: to provide new perspectives for the research team, giving something back. Additionally, as a future clinician who will be treating others with Autism, ADHD; to learn from these sessions from others to make me a better clinician and provide better patient care for those who are neurodiverse".

 "It seems like a possibility to influence how research on neurodiversity is carried out.
 I wish research treated us as really fully human and not deficient - it not always does.
 I want to contribute to autism knowledge and learn how it is produced. It's also good to meet other like-minded people and researchers."

• "To have had my voice heard, to have made an impact on the lives of others positively, to have met others with learning about their experience and being able to relate. Also possibly get skills haven't had before or improve them. To learn about the process. To have opportunities. See something happen and come out of the work."

THE RE-STAR PROGRAMME CO-PRODUCTION RESEARCH METHODS

The RE-STAR research programme makes use of a range of research methodologies for gathering data and answering our research questions. These include qualitative study interviews, longitudinal surveys, and also a neuroimaging study. Our discussions with the Y-RP members help to shape our research direction and focus, in a fundamental way, particularly around how closely linked is our emotion to the environment around us. Y-RP members also co-design, co-deliver, and co-analyse data.

1. Photo interviews with autistic and ADHD adolescents

We are running interviews to understand how the school environment impacts the mood of autistic and/or ADHD adolescents who also experience low mood, depression, burnout or struggle to attend secondary school. The Youth Researcher Panel (Y-RP) and academic researchers worked together to co-design and codeliver an experience-sensitive interview schedule. As part of the interviews, adolescent participants took photos to illustrate their mood and school life.

2. Neuroimaging study tasks development

Both of our neuroimaging tasks are co-designed with the Y-RP members. A study involving one of these tasks is co-produced with the young people from start to finish. Y-RP members formulate the research questions and the hypothesis of the study, plan the research and some also take part in the data collection for the study.

What do the Y-RP members value about working in co-production research with the RESTAR team?

• "Letting people contribute in whatever mode is more comfortable to them: speaking, chat, e-mail"

• "Willingness to meet us individually outside of general meetings."

• "Genuinely incorporating our feedback into the work being done and the way we communicate encourages to continue sharing."

• "We are always informed of updates, progress and what may be coming up. Invited to meetings to hear progress updates. Even if cant be involved always actively kept informed." RE-STAR is committed to empower neurodivergent young people through their involvement in different areas of dissemination.

• Y-RP members have presented our research findings in key conferences. They have also been part of research panel discussion.

• Y-RP members have led several public engagement events such as the Being Human Festival and the "Youth Voice Matters" workshop.

• Y-RP members who directly contribute to specific research within RE-STAR are listed as named co-authors for the papers. Y-RP members participate in writing and editing sections and paper contents.

• Older Y-RP members (18-25 years at the start of RE-STAR) are mentor to the younger Junior Y-RP (11-16 years).

Related quotes from the Y-RP about what they value from RE-STAR:

 "We're being given a platform to give talks, sit on panels and share our perspective."

• "Educated people on the whole range of the project, From the doing to the outcomes."

• "How we regularly bring in the personal or us as individuals as well as the collaborative voice. - This is also a collaborative voice with the academics."

• "How in dissemination with the academics can help make what both say be stronger. We can help bring the real to life." Our first end of the year Zoom event





Conferences are opportunities for a get-together

Educating the public through the Being Human Festival





- What if my brain allows me to see and feel things differently to you?
- How could arts and science research help us to better understand our differences?
- ... and our Junior young researchers (11-16 years) during our "Be a Researcher's Day"



What's your perfect school like?

Formulating a shared aim for our research during a jam-board session



The co-production pathway from an ongoing RE-STAR experimental study



Examples of research materials co-designed with the Y-RP members

Interview prompts



Vignettes co-created and read out by our Y-RP members helped our research participants to discuss life events that trigger difficult emotions. The use of photo voice as a creative task to help young people answer difficult questions

What is low mood or depression for you?



"The first photo shadows symbolise being blinded and not able to see my way out of depression, while the second lock symbolizes being locked in the same state for days without end, not able to open a metaphorical locked door which opens to mental health. The blurriness shows not being able to see what could help me. They relate back to a lack of sight of it, a feeling of being lost and having no cluw where to go. I know when I feel depressed I usually feel tired, but on a bad day of depression, I fall asleep in class, stay quiet, and don't like talking about mental health. If I'm having a bad day I typically find a quiet or secluded place to silently cry." Meredith, diagnosis of autism, age 13

Examples of research materials co-designed with the Y-RP members

What does it mean, being autistic, for you?



"This is a bridge cut in different places with lines of different colours. The different colours can represent the different colours can represent the different colours can represent the the perfect picture. Autism is like living in the same world as everyone else but on a different plane of reality, you see all the same things but differently. It makes things harder to process but you see more. Being autistic in school is being misunderstood and discarded and expected to function the same way as everyone else." Mylo, diagnosis of autism, age 15

What things can help you live your best school life and tolerate low mood?



"This is a very rushed photo of 3 of my friends' hands. School is really hard but like even if I've got a bad day. I know I'm gonna see my friends ...My friends make it so much better. Like I would literally never go to school at all if I didn't have any friends there...If I'm feeling sad they always try and make me happier. That is really nice...We're just quite a sweet group of people to be honest and we always do little things for each other" Jessica, diagnosis of ADHD, age 15

Examples of research materials co-designed with the Y-RP members

Discussions with Y-RP members helped to shape our research direction, particularly around how closely linked is our emotion to the environment around us.



Our neuroimaging task was co-created with the Y-RP members. One of the studies is a Y-RP-steered co-production research from the start to finish.



School experience is an important factor in the emotional experience of young people. This is now the focus of one of our neuroimaging tasks.

From co-production to co-delivery of research

Our Y-RP members are involved in the delivery of our research in various way. They were involved in co-delivering interviews with young people, analysing interview data with our research team, and help supporting our EEG data collection.



Tiegan helps piloting the imaging tasks, and they get an in-person training to become EEG data collector with the RE-STAR academic team.

Inspiring Ethics: Case Study

The Project:

Inspiring Ethics is a group of academics, activists and charity staff working to make research in universities and hospitals fairer and more respectful. This is especially for research that involves people from different cultures or have gone through difficult life experience, and research that tries to work with participants as equals and coresearchers. Inspiring Ethics started because its members were unhappy with how complicated and rigid university and NHS rules for doing research ethically were. They found these rules didn't always respect people's rights or understand their needs. By talking together and studying the problem, we want to make these rules better. We believe in making sure everyone involved in research, especially the participants, are treated well and fairly. Our group hopes to change the old ways of doing things by suggesting new, kinder ways to handle research that everyone, including the wider community, can agree on.

THE PROJECT TEAM:

Sohail Jannesari, Hannah Cowan, Sanchika Campell, River Ujhadbor, Tanya Mackay, Bee Damara, Tianne Haggar, Stan Papoulias, Hana Riazuddin.

Scan the QR to find out more



The first Inspiring Ethics meeting was in June 2021. We discussed the research ethicsa process that all research projects must go through to get ethical approval. Ethical approval sets out to minimize harms and risks and maximize benefits of research. However, the process can be long and challenging and it not always accommodating of participatory approaches. Here is a summary of the discussions that we had about research ethics for participatory research with experts by experience:

UNIVERSITY ETHICAL PROCESSES ARE NOT FIT FOR PURPOSE

We spoke about the bureaucratisation of ethics around the NHS, removing the human element of ethical process. University ethical principles make it difficult to build meaningful long-term relationships with experts by experience, the sort of relationships that might facilitate beneficial and nonexploitative research. This is a particular issue when concerned with participatory research and ethics can quickly become a tickbox exercise. Many participants do not understand the purpose of ethics, and ethics processes can end up doing more harm than good. Relatedly, there is an inherent mistrust around research. This is not only from participants but also ourselves. In migration research, there can be a difference between the principles prioritised in researcher ethics and migrant community values.

A LACK OF TRANSPARENCY IN UNIVERSITY ETHICS COMMITTEES

It is not clear how ethics committees create their rules and recruit their board members. We felt that there is little information on how they set their rules, and power seems to be concentrated in one or two people. People spoke of a rigidity to the ethics process when it comes to researchers and participants, with long turnarounds and a reluctance to provide cash to participants. However, there is an apparent informality and discretion when it comes to deciding on applications. Generally, there is a disconnect between the ethics applications and the procedure demanded by university ethics committees. Yet, there is no space to frankly discuss this as people are afraid that it will harm their careers.

HOW CAN WE MOVE FORWARD?

We proposed a number of suggestions including: creating a participatory research ethics board made up of peer researchers, hosting a series of ethics discussions with local migrant communities, feeding back issues within ethics applications, creating community ethics boards, writing a series of publications on issues around ethics (focussing on useful methodologies), abolishing ethics committees and starting again, approaching potentially favourable senior staff, and changing the ethical values on which research is assessed (e.g. moving away from an ethics of care towards an ethics of love).

THE FOLLOWING MATERIALS WERE CREATED IN INSPIRING ETHICS WORKSHOPS

They are:

1.

Visual notes from our 'future of research' community event which highlights the challenges we currently face, our values and our ambitions.

2.

Graffitied funding and ethics applications from our 'future of research' community event. We invited community organisations to graffiti on these documents to highlight their limitations and challenges.

3.

Our values, hopes and actions.



Taylor & Francis Group an informa business

Superficial

My submissions

Ethics Declarations

I confirm that all the research meets ethical guidelines and adheres to the legal requirements of the study country.

Human Participants

Reople HA!

Taylor and Francis require authors of research involving human participants to adhere to the ICMJE guidelines on Protection of Research Participants, The Belmont Report, or the Declaration of Helsinki, as appropriate. Research involving numan subjects must have obtained formal. prospective, approval from an independent ethics committee (e.g. an institutional Review Board or Human Subjects Review Committee). If the requirement for approval was waived by the ethics committee this should be explained in the manuscript.

Does your study include human research participant O Yes O No



Who has, or will, review the ethics of the project and when? Detail any other regulatory approvals you have obtained, or will seek.

We reserve the right to see relevant approval documents at any point during the grant and after it has ended. This is in accordance with our research involving human participants policy.

Before research begins, you must have in place

- ethical approval in every country where any part of the research will be carried out.
- too much the relevant regulatory and ethical approvals for every site where research will be carried out
- appropriate governance mechanisms.

You must have ethical approval for any research Wellcome funds that involves: human participants

human biological samples enousla

personal data.

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mportant and recessary! But so daming

Any use of personal data or biological samples, relating to living or dead persons, must comply with all relevant legislation where you are working.

Hundan without

Voice and choice Grass roots projects should have Grass roots projects should have conversations with and guide funding bodi and allies; more accessible forms of information for participants instead of relying solely on forms and long document Encouraging research participants to alte interview and research questions	Collaboration	; Schools, universities, colleges and community spaces could be used to engage researchers and funders in discussions about what it means to research ethically: University ethics boards should include laypeople, not just academics: share ownership of data between universities, researchers and communities/participants	Compassion Longevity: there should be a funded process for continuing connections with people and follow-up work: a support process if ethics application gets rejected: a percentage of funding bids to be ring fenced for researcher and participant wellbeing activities and safeguarding
Accountability Ask researchers for greater accountability regarding empowering communities; dialogical consent - the process should be more like a two-way contract which holds the researcher to account; set up a research monitoring group to review ethics boards, which includes laypeople; Ethics boards should sit outside of universities and be politically accountable		INSPIRING ETHICS: HOPES AND ACTIONS	Impact Create and prioritise community-based ethics boards by persuading journals and institutions to recognise community- based ethical approval processes; longer funding periods to facilitate more meaningful participatory research
Non-conformity Challenge funders or look for alternative funding; give students tools to 'push back' on ethics forms to challenge status quo; develop a research participants and co- researchers' union.	Emancipation	Ask funders and institutions to give resources for ethics review and to pay for reviewers both internally and externally; priorities for funding should come from communities;	Reflexivity Dialogue, not just with each other, but with ethics boards; setting up an 'ethics clinic' for guidance, checking in and reflection for researchers and participants/community/co- research ethics: participants and researchers determine what is ethical within the context of a particular project

lies er :S:



Inspriing Ethics

Include Us In: Palestine

Include Us In: Palestine

CORE PROJECT TEAM:

Meghan Peterson, Lecturer in the Department of Culture, Media & Creative Industries, King's College London

Nadine Aranki, Exhibitions Officer, Palestinian Museum in Birzeit, Palestine.

THE PROJECT:

This project came out of the need to better understand the context that artists and cultural entrepreneurs cooperate in the West Bank, to provide recommendations and support. There are many barriers and challenges offered by the unique context of the occupation in the West Bank, so it was necessary to experience the place through the people to better understand the opportunities and limitations.

We co-designed the project including the questions and structure, with Nadine using her knowledge and experience of the creative industries in the West bank to recommend people to interview. We interviewed 10 artists, cultural leaders and cultural entrepreneurs face-to-face. Interviewees were asked to submit 3 photos that summarized their aspirations for the future; current challenges and something they were proud of using the photovoice methodology. Photovoice is a research method that invites researchers to take photographs in response to a prompt or provocation, as a way to share their experiences, stories and emotions.

After the interviews, we met to discuss the topics arising in the interviews to assist with the analysis. Meg also completed a daily written and photography journal to help her to further understand her positionality and document her experience in detail.

In the next stage of this project, we will bridge theory and practice to develop a new course called 'The Technology and Music Innovation Programme delivered in Ramallah, West Bank. The pioneering educational initiative has been meticulously designed to foster a robust Palestinian music industry, catering to both music professionals and individuals passionate about serving the music and entertainment sector from diverse fields. The materials here feature:

An illustration of the stages of the research project.

Example of the photos taken by Shayma Hamad, a multidisciplinary artist, activist and lawyer.

Photos from an exhibition- The Many Lives of Gaza- co curated by Meg and Nadine.

Meg's photos from a photo journal of her trip.





Include Us In: Palestine The Many Lives of Gaza

THE MANY LIVES OF GAZA



4 – 6 January 2024 Private View: 4 January 2024, 6-9pm Curated by Nadine Aranki & Meg Peterson











What does success mean to you? What was a moment that made you feel proud?

When my art gives me hope each time

Include Us In: Palestine PhotoVoice



I was trained as a lawyer but now my tables in my art are my court. Through my art I can say, express or show my beliefs.



Why do you do what you do? What motivates you?

Where/ when food becomes a language







THE DISTANCE OF DEATH FROM MY HAND TO MY MOUTH Shaima Hamad Include Us In: Palestine PhotoVoice



Mapping Approaches to a Programme of Survivor-led research: co-developing our vision, values & principles

THE CORE PROJECT TEAM:

Dr Angie Sweeney

(Academic Lead - Centre for Society and Mental Health & Service User Research Enterprise, KCL)

Laura Fischer (Arts and Research Lead -Traumascapes & KCL)

Sully Holderbach (Survivor Artist-Researcher -Traumascapes)

Dr Siofra Peeren (Ethics Lead - KCL)

Dr Susanna Alyce (Peer Supporter - Survivors Voices)

> All of us identify as survivors of trauma & abuse. This makes our work survivor-controlled.

THE PROJECT:

Our aim was to map the vision, values and ethical principles that should underpin a new programme of survivor research in the ESRC Centre for Society and Mental Health and survivorcontrolled research more broadly.

We ran *four workshops* with the CEOs of four survivorled organisations - Little Ro, the Flying Child, Survivors Voices, and We Are Survivors and a member of the Centre for Society and Mental Health Lived Experience Advisory Board.



traumascapes

Little Ro.org



Society and Mental Health

Before the Workshops

PRIORITISING SAFETY AND SUPPORT

We shared an 8-page information pack including details on: the project; who we are; why we are doing this project; what will happen in each workshop; our core ethos; our approach to safety and support; and practical information.

Our approach to safety and support included:

- Individual conversations to understand how to support people to feel safe before, during and after the workshops.
- Following the Survivors
 Voices Charter for Engaging
 Survivors by aiming to hold
 workshops that foster safety
 and empowerment; promote self care; and are liberating,
 creative and joyful. Striving to
 be accountable and transparent
 throughout, and welcoming
 feedback and dialogue.

 Offering everyone 2+ sessions with a peer support worker. The peer support worker was also available at each workshop. Sharing self-care packs as a symbol of the importance we place on prioritising our wellbeing individually and collectively.

- Listening to concerns and doing our best to address them.
 Encouraging people to approach us if they felt uncomfortable or upset about something.
- Holding some sensitive and highly contentious discussions one-to-one.



MAPPING APPROACHES TO A PROGRAMME OF SURVIVOR RESEARCH

After the Workshops

A RELATIONAL APPROACH



We took a *relational* approach to the research. This meant that we prioritised forming relationships with one another and as a group and used these as the basis for our work.

Together, the group decided that everyone would take part in all of the discussions and activities. This removed some of the barriers that separate people, minimising the classic 'us and them' that is seen in standard research approaches by having everyone take on an active role in the project instead of working with 'researchers versus participants'.

As a group, we collectively developed meeting guidelines and identified the values that we wanted to underpin our work together.

There was great power in coming together in these ways and our workshops typically (but not always) felt creative, vibrant, kind, connecting, nourishing and purposeful.



OUR CO-WORKING VALUES

Valuing intersectionality Being listened to Using accessible language Striving for justice Kindness Curiosity Flexibility Ownership and legacy Committed to holding the complexity of experiences Our work as the opposite of abuse Transparency: as the opposite of opaqueness, which hurts us

Integrity: as the cornerstone of all healing from abuse

Understanding: it's okay to have different/unique experiences. It's okay to not be okay

Responsiveness: being able to respond to changing thoughts, feelings, landscapes & attitudes

Non-judgemental: Judgement can be connected to abuse. It's important not to feel judged by other survivors

Collaborative, not competitive: we are here to combine our unique gifts and talents

THE FINDINGS

We were struck by people's profoundly negative experiences of academic research.

People experienced academia as a self-serving, authoritative and oppressive system.

Projects often felt extractive and exploitative.

Ethics committees were experienced as preventing the kinds of research that would benefit people with lived experience and their communities.

OUR MAPS

The physical and virtual maps we created capture the vision, values and principles underpinning ethical, survivorcontrolled research; or research led by people with lived experiences of neglect, abuse, violence and/or trauma.

The maps are shaped and reshaped as we find our way in the current landscape and carve out new paths for survivor-controlled research in and outside of academia.

All travellers on this journey are welcome to use and adapt these maps.

www.survivorresearch.org/



OUR SHARED VISION

We envision research led by trauma survivors which constructively disrupts harmful institutional approaches and builds on new approaches based on collective power.

This research should support healing processes and translate into lasting practice, policy and societal changes that serve survivors and prevent further trauma.

OUR VALUES: WE BELIEVE RESEARCH SHOULD BE...

Intersectional & Complex Activist & Reparatory

Bold & Empowering Human & Mutual

Safe & Supportive Open & Honest

Kind & Gracious Hopeful & Joyful

Creative & Playful Timely & Responsive

Inclusive & Accessible Truthful & Authentic

Accountable & Non Co-opting

From the virtual map





Safe & Supported

From the physical map



THINGS WE'D DO DIFFERENTLY

Working in partnership between a university and several communitybased survivor-led organisations means we are constantly learning and unlearning.

If we were to do this over we would:

- Offer the option of having peer support before the first workshop for grounding.

 Have consistency of peer support, but also offer a choice of different peer supporters.

Develop accountability
 processes to accompany the
 meeting & safety guidelines.

- Have more time together to discuss, share and develop our ideas.



Maternity Opportunities for Research Engagement (MORE) Project

Quotes

'It was great to meet other mothers and chat through our pregnancy and labour experiences. I really hope our suggestions help improve services for others in the future.'

'A fabulous event. It was so nice to meet other mums, get to share our experiences and to see that we are not alone. It was nice to feel that our ideas and suggestion were listened to and hopefully it will help the system and process to improve for mums in the future.'

'The event was beneficial, but most importantly enjoyable. When an event is organised well, you can see the fruitfulness of the outcome. Great games were used, especially the washing line. I truly enjoyed being in the atmosphere of women who were able to feel comfortable to talk about their faith, culture and their differences. Having food at an event, proper food helps a lot, as we know food brings people together. I would definitely love to see this event quarterly or at least twice a year, as this type of event brings diverse communities together.'

'Thank you for organizing this fantastic event. It was a pleasure to meet everyone and be able to share experiences.' 'The event was really good. It really did feel like you were being listened to. It was nice the mums and researchers all joined together as equals. I wish it was something that all new parents got a chance to do. It was only afterwards that I realised I had never spoken to anyone about some of these questions e.g. the first GP appointment after finding out you're pregnant. It was so nice to hear from another mum who felt exactly like me. The activities like the washing line made it fun and having lunch at the end was so lovely. Not everyone felt the same e.g. the debate over too many scans for some and not enough for others made me think how personal this experience is. Lack of resources and continuity was something that came out again and again which sadly with the funding and staffing crisis isn't going to change anytime soon. The event was great and the researchers friendly and welcoming.'

'I had a great day, the activities were engaging and reflecting. I liked the fact that we were able to talk about our experiences right from the beginning of pregnancy till that very moment, both the good and bad and also show appreciation...

'During one of the activities I took a step back to take a few photos of the event. As I stood still and focused, what I saw was a group of women working together for a common cause. At that moment it was impossible to distinguish between researchers and participants. Despite the joyful noisiness, there was a trusting and calm atmosphere where everyone was completely at ease. We had succeeded in creating a safe space where people were able to talk about their experiences in an authentic and sincere way, empowered by the knowledge they were truly part of the process.'

'The activities that were done made me think... It was good learning from others and sharing... So it was a really good event. So well done everyone!' Images included throughout this report were taken at the Lambeth Listening Lunches in 2023. They are shared with consent of the participants and should not be reproduced for other purposes without permission of the MORE Research Team, who retain copyright.

Project team:

Zenab Barry, Rachael Buabeng, Kaat De Backer, Abigail Easter, Zahra Khan, Vita Moltedo, Mary Newburn, Hannah Rayment-Jones, Jane Sandall, Tania Sutedja and Zoe Vowles.



The project:

The MORE [Maternity Opportunities for Research Engagement] project is a collaboration of researchers, peer researchers and a PPIE (Patient and Public Involvement and Engagement) Lead focused on local capacity building, partnership development, and co-design and implementation of a participatory research project. The project is currently using PhotoVoice to involve an ethnically and socially diverse group of women in South London as partners in the research process to transform public understanding of their lived experiences of pregnancy, birth and the postnatal period.

This will inform future research priorities.

Why?





A project organised with the support of the NIHR ARC South London Maternity and Perinatal Health Theme, as part of a greater effort to confront inequalities in healthcare and healthcare research, and to initiate and maintain a dynamic and constructive dialogue between the healthcare system, academia and service users, by placing them at the centre of research and amplifying their voices.



There is increasing evidence that there are stark inequalities in maternity care and consequent negative and sometimes tragic outcomes for mother and/or baby. Researchers dedicated to maternity care are looking for solutions to reduce and end inequality of care, but in order to do that effectively there needs to be an authentic dialogue and involvement from the service users themselves, the actual protagonists of their stories.

Who?



The project was co-devised and co-produced by a mixed group - consisting of King's College London Researchers whose research focuses on maternity, a Public and Patient Involvement and Engagement Lead and Peer Researchers, people with lived experience of maternity care who are active co-producers throughout the project and in every aspect of it, from the design, to event organising, choice of methods and activities setting, logistics, communication with participants and finally any written outputs (blog, report, etc.).



The events were carried out with the participation of service users from the local area (Lambeth and Southwark) and with the support of community organisations (Mummy's Day Out, LEAP, PACT Southwark, and others). The recruitment of participants was not left to chance. In order to reach as many people and groups as possible but keeping the focus on a specific area in London, we worked together with community groups and organisations, which promoted the event with their members or put us directly in contact with them. In this way there was an immediate and mutual feeling of trust, which enabled a much more authentic and in-depth conversation and exchange of ideas. This personalised way of recruiting also meant that we achieved one of our goals, which was to have a truly representative group for this part of London, from the point of view of ethnic and social diversity, thus mirroring the community we were hoping to engage with (see charts).





Where?

In terms of accessibility we were mindful of the challenges mothers and carers of babies and toddlers face in their everyday life and especially when they try to access services.



That is why we gave a lot of thought to the space we were going to use for our in-person events – known as *Lambeth Listening Lunches*. We chose a space that was within the local area and close to some of the community children's centres frequented by the participants. The venue was step free, with plenty of space for the prams and pushchairs, and easy to access baby-changing facilities.

We provided a crèche service in the adjacent room with professional crèche workers, as well as offering a selection of toys for the babies and toddlers who preferred to stay with their mothers throughout the event.



Our consideration for the comfort of our participants was very much appreciated and favourably commented on after the events and in successive written exchanges.

How?

Making sure that communication with the participants throughout the process was easy and smooth has been a priority throughout, as well as ensuring that each in-person event was inclusive and accessible to the participants from every aspect.



Before starting, each participant was asked to fill in a consent form for the use of the photos of themselves, their children who attended and any quotes. We made sure this consent was informed, by supporting the participants with any part of the form that was unclear to them or difficult to process.

To thank the participants for their time, we offered a choice of shopping vouchers, and following the more formal part of our meetings, everyone was invited to share a hot meal together. Participants were able to ask for their travel costs to be covered as well.



In preparation, Peer Researchers discussed various ways in which we could facilitate friendly, informal conversations that would nevertheless give the opportunity to attendees to consider and answer some probing questions, so that we could generate ideas to inform future research. We decided to draw on participatory appraisal methods and tools to guide planning of activities, and to help us make good use of the available time.



Participatory Appraisal uses interactive and visual tools, and its basis is that it values people as 'Experts in Their Own Lives' and helps Community Members work together with Researchers to identify issues that affect them, and to find ways to address them. Other advantages to using this way of working are that PA enables anonymity and encourages story-telling. It creates an open and non-judgemental atmosphere, whilst allowing faithful notetaking in real time. Researchers can then analyse these notes and identify key themes as they emerge.